

Client Bulletin

Issued at 17:30 on Monday 19 December 2016

Strong winds expected across the UK over Christmas



The current forecast from WeatherNet is for strong winds accompanied by rain, which is due to hit the UK during the early hours of Christmas Day.

It's anticipated that Scotland, Northern Ireland and Northwest England will be worst affected, where there could be low levels of property damage particularly in exposed areas.

Flood Warnings

As at 17:00 today, there are no flood warnings in place across the UK, so the rivers and waterways should be able to cope with the predicted levels of rainfall over the Christmas period.

HelpLine

We're prepared to respond to any situation that might build over the festivities. To cope with a potential increase in incoming calls from customers in need of help and support, we've tentatively increased staffing levels for our out-of-hours emergency HelpLine service. Currently, we're planning to double the capacity for this resource from Christmas Eve, all day on Christmas Day and through into Boxing Day.

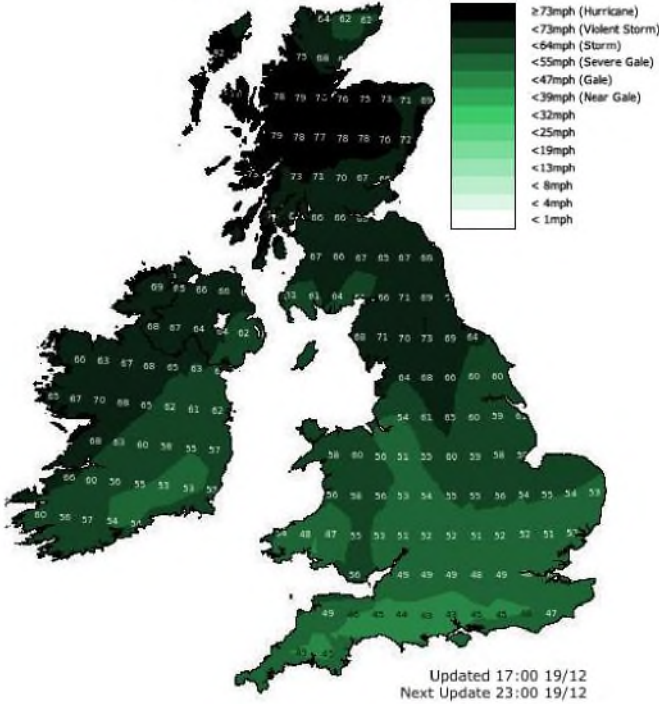
Claims Centres, Invisio & Adjusting Teams The current forecast doesn't indicate that this will be a large-scale event, however, we'll continue to monitor the situation. We have teams of support staff on standby and our network of branch offices will be fully operational, if the situation should require.

We also have contingency plans to provide additional support for emergency visits over the Christmas and New Year period – this applies to both our Invisio inspection and traditional loss adjusting services.

Next Update

We will issue a further bulletin if it looks as though this next storm is threatening to build into a potentially bigger event.

Maximum Gust Forecast
Sunday 25 December 2016



Total Precipitation Forecast
Sunday 25 December 2016

